

Bill-Pay Hardware Manual

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Help@Mzero.com

Bill-Pay Hardware Manual

Exterior Overview

The Bill-Pay kiosk has main component column, in which the payment devices and other major components are housed. Extending out from the side of this column is the user terminal, comprised of the keyboard panel, the display, and the snapshot camera (if applicable).



User Terminal

Snapshot Camera (Above Display)



Keyboard with Trackball (Below Display)



Monitor Door Lock (On Top of Display Panel)



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Main Component Column

The main component column will house payment devices, such as check acceptors, cash acceptors, and credit card devices. Other major components, such as printers and RFID readers, will also be in this column. Depending on the component configuration of your kiosk, you may see blanking plates in openings that would otherwise house components.



Example Configuration (Navigation Pad and Two Blanking Plates)



Example Configuration (Check Acceptor Receptacle, Printer Mouth, Cash Acceptor Receptacle)

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Example Configuration (Printer Mouth, RFID Reader, Credit Card Reader, Blanking Plate)



Main Component Column Drawer Lock



Power and Network Cabling

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Interior Overview



Amp & Power Supply

The amplifier is found behind the monitor (Green circle). The power supply for the bill acceptor and USB hub is also behind the monitor (Blue circle). The power supply bricks for the remaining components are at the top of the internal column, mounted on the right wall (Individually labeled).

PC

The PC is located at the top of the internal column, mounted on the left wall (Red circle). The power button is on the bottom of the computer, facing the floor.





Alarm

The alarm is located near the middle of the internal column, mounted on the right wall (Purple circle). To snooze the audible alarm for 15 seconds while the drawer lock is unlocked, press the button on the alarm. To disengage the alarm while the column drawer is open, return the drawer lock to the locked position.

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Printer

The receipt printer is connected to the column drawer, near the middle. To feed the printer paper through the printer, very gently push the end of the roll into the feeder (Green arrow). While holding the end of the roll into the feeder, disconnect then reconnect the power supply for the printer (Red arrow). When the printer powers back on, the feeder will grab the paper roll.

Check Receptacle

The check receptacle is connected to the top of the column drawer. Use the kiosk key to access deposited checks.





UPS

The UPS is located at the bottom of the internal column, underneath the cash box.

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Bill Acceptor & Cash Box

The bill acceptor and cash box are located near the bottom of the internal column. To access the cash box, use the kiosk key to open the cash door.

To remove the cash box, lift and pull on the red handle.

To reseat the cash box, slide the box into the bracket underneath the cash acceptor (Yellow area). The bill acceptor will feed twice to confirm proper reconnection.





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Cleaning Your Kiosk Enclosure

Enclosure, Painted Surfaces, and Graphics

Should the kiosk enclosure require general cleaning, it can be wiped down with a non-abrasive cloth moistened with a mild cleaning product or soap and water.

- Do not clean the enclosure with solvent-based products, as they may damage the finishes or graphics
- Do not wipe the enclosure with paper towels, as the wood fibers can cause a scuffed appearance

Touch Screen and Displays

Care should be taken when cleaning touch displays to eliminate the possibility of scratching the display surface. It is recommended that a microfiber cloth and a mixture of 70% isopropyl alcohol, 30% water be used to clean the display.

- Do not clean the enclosure with solvent-based products, as they may damage the touch interface
- Do not wipe the screen with paper towels, as the wood fibers can cause a scuffed display and degrade touch interface performance

Internal Components

The internal components should only be dusted using a can off compressed air or by vacuuming the kiosk interior. Care should be taken not to disturb the internal cabling/wiring. Attention should be given to PC grill openings and exhaust ports when clearing dust or build-up.

- Do not clean any of the internal components or electronics with solvents or solvent-based products
- Do not power vacuum cleaners or any other devices via the kiosk's internal power strip

Corporate Headquarters

312 S. Pine Street, Aberdeen, NC 28315

+1 910-944-1751 Ext. 2 Help@mzero.com

Meridiankiosks.com

